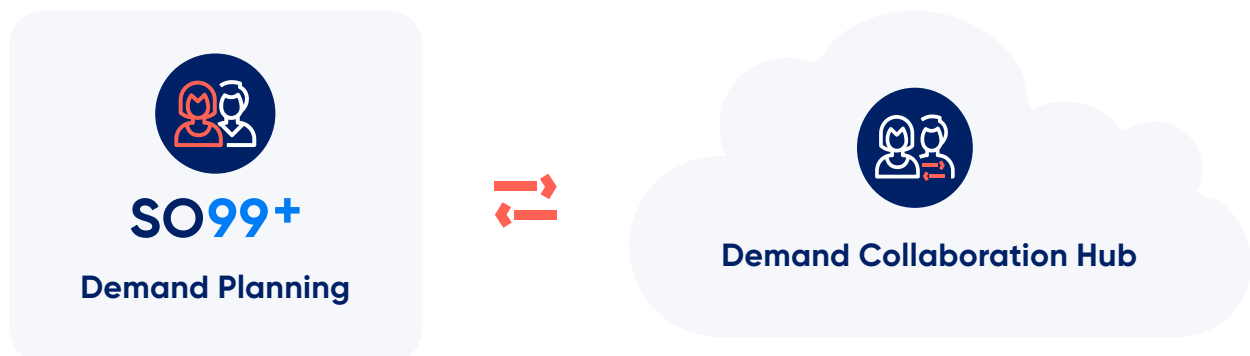# Demand Collaboration Hub

Collaborate Across the Extended Supply Chain

ToolsGroup's Demand Collaboration Hub (DCH) extends supply chain planning in Service Optimizer 99+ (SO99+). DCH combines demand and forecast data from multiple sources, expanding collaboration to a wider group of internal and external participants. The user-friendly environment empowers even inexperienced or casual users from inside or outside your organization to easily collaborate and participate in the demand planning and forecasting process.

Seamlessly Integrate Stakeholder Adjustments with Operational Plans

SO99+ provides the baseline forecast to DCH. Demand collaborators, working in parallel, add their market insight to the forecasting process by making adjustments to the forecast in DCH.
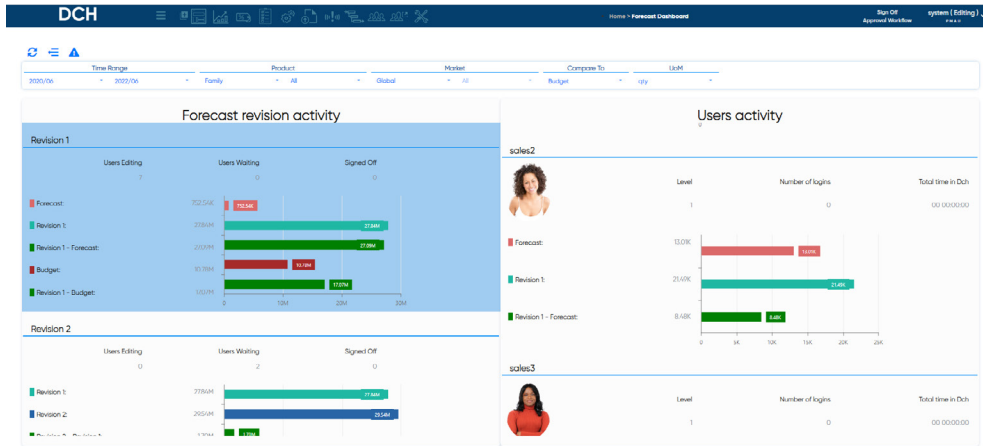
Supervisors have the opportunity to vet the modified forecasts and sign them off. The result is a single consensus forecast which can then be fed back to operations for execution and also be used to facilitate an S&OP (Sales and Operations Planning) process.

SO99+
Demand Planning
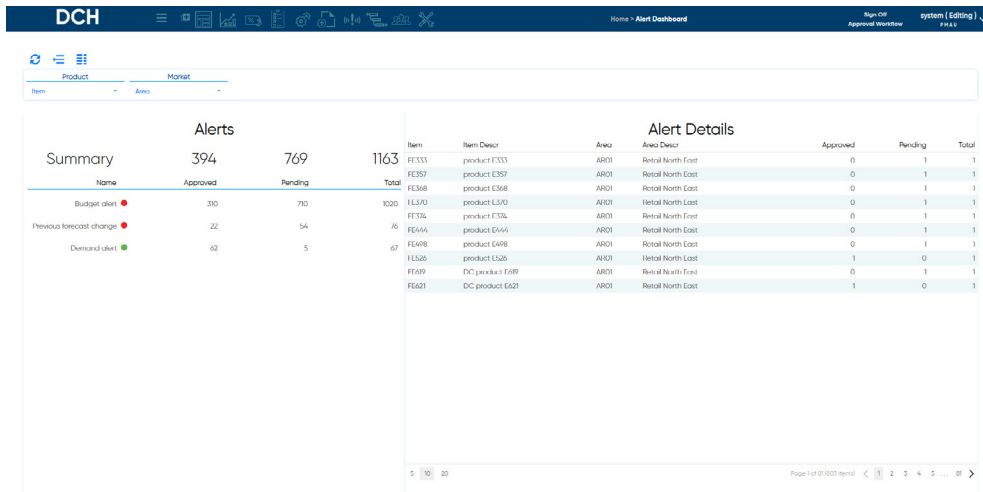
Demand Collaboration Hub

You can aggregate data at any level with DCH, (e.g., product line, geography, channel/ customer) so that people in different roles can view and modify it easily. For example, if senior managers make changes at a high aggregation level, those changes are automatically reflected at the more granular operational level to those working in production—and vice versa.

Manage Uncertainty with Up to 10 Forecast Versions

With DCH you can manage up to 10 forecast versions per stock-keeping unit (SKU). These forecast versions can represent input from a department or functional area or from any other source, including point-of- sale (POS) data.

Utilize a Workflow to Manage Collaboration

You can configure DCH so that individual users get either limited or global access to the data, including the baseline forecast and consensus demand plan. Individual users can also configure which versions of the forecast they prefer to view.

The DCH user hierarchy defines different levels of visibility and authority for specific data sets. In a typical workflow, a user can view and edit the forecast assigned to them, document the changes, and pass the forecast on to the next level. When all users at that level have signed off, their forecast is frozen and the next level reviewers take over.

Simplify Demand Collaboration with Powerful Dashboards

Managers get an overview of the collaboration process using the forecast dashboard.

Using the alerts dashboard, users can easily review how many pending alerts they have to revise.

Service Optimizer 99+ Platform for Service-Driven Planning

Download our brochure to see our entire Service Optimizer 99+ service-driven planning suite.

Demand Forecasting & Planning	Demand Sensing	Promotions Planning	Inventory Optimization
Supply Planning & Optimization	Production & Capacity Planning	Allocation & Replenishment	S&OP

toolsgroup®

Service Optimizer99+

Service-Driven Supply Chain Planning Software