



Nireo Corporation, the leader in Spain in the distribution of hardware, was created from a union of seven of the largest wholesale distributors in the country.

Project & Objectives

In January 2003, the implementation of ToolsGroup SO99+ began at one of Nireo's member companies. The objectives of the first implementation were to:

- Improve customer service levels
- Reduce inventory levels
- Provide the organisation with a restocking optimisation tool
- Provide good stock management, avoiding obsolescence

Another objective of the first project was to test the ease of system introduction and its adaptability to the business. It took just four months to implement the SO99+ system, integrate it with their transaction system, become operational and obtain the first results.

... Day to Day

The first SO99+ implementation managed more than 16,000 items in three warehouses, with hundreds of providers requiring long lead times, and a variety of products and markets.

Results & Benefits

In just four months, the first implementation increased customer service levels by 5%, while simultaneously obtaining a 12% reduction in inventory.

Based on this experience, SO99+ became the new platform for inventory optimisation and management for the entire organisation. In 2004, the different members began to progressively centralise their inventory and restocking using this new solution.